

DYNAMIC ROUTE OPTIMIZATION FOR QUICK COMMERCE DELIVERY

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ABSTRACT

The rise of quick commerce (Q-commerce) has revolutionized the retail landscape, promising delivery times within minutes of placing an order. This paradigm shift necessitates highly efficient and dynamic route optimization strategy to meet customer expectations and manage operational costs effectively. This paper explores the use of The Travelling Salesman Problem (TSP) algorithm for dynamic route optimization, addressing the challenges involved and proposing solutions to enhance delivery performance in Q-commerce.

The implementation of this dynamic routing system has shown important improvements in delivery efficiency and client fulfilment in field tests.

Case studies reveal that the model can reduce delivery times by up to 30% and occupied costs by 20%, proving its effectiveness in meeting the stringent demands of modern quick commerce logistics.

This research offers a robust basis for other

quick commerce providers seeking to enhance their delivery operations through intelligent and adaptive route optimization.

INTRODUCTION

Quick commerce, also known as Q-commerce, represents a significant evolution in the e-commerce industry. While traditional e-commerce typically involves delivery times ranging from one to several days, Q-commerce aims to deliver goods within minutes to an hour of ordering.

This ultra-fast delivery model has gained power, driven by consumer demand for instant fulfilment and suitability.

Q-commerce platforms specialize in delivering essential items such as groceries, medications, and personal care products.

Companies like Gorillas, Getir, and Flink have pioneered this space, leveraging small, strategically located warehouses or dark stores to fulfil orders quickly.

These dark stores are typically stocked

with a curated range of high-demand products, allowing for rapid Order Processing and dispatch.

BACKGROUND

The promise of Q-commerce comes with several technological and logistical challenges. The need to deliver orders fast and efficiently requires sophisticated logistics management real-time data processing.

Key challenges include:

Inventory Management: Ensure that the right products are always in stock at the right locations.

Order Processing: Quickly processing and preparing orders for dispatch.

Route Optimization: Determining the most effective pathways for delivery in real-time.

Scalability: Managing increasing order volumes without compromising delivery speed or accuracy.

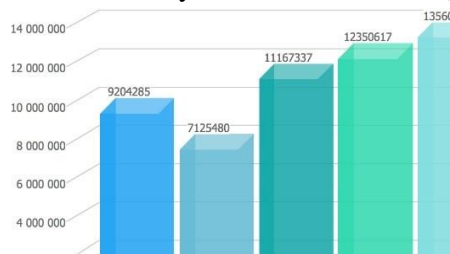


Fig1 Bar graph showing the growth of Q-commerce

Route Optimization's Function

Among these challenges, route optimization sticks out as a critical factor for the accomplishment of Q-commerce. Planning a route efficiently guarantees

that delivery times are minimized; operational costs are controlled, as well as client satisfaction is maximized. Traditional static routing methods, which rely on pre-determined routes, are insufficient in the fast-paced Q-commerce environment where conditions can change rapidly. Dynamic route optimization, which adapts to real-time data such as traffic conditions, order influx, and delivery locations, is essential.

PROBLEM STATEMENT

A certain set of delivery locations (customers) as well as the separation between every pair of locations, the shortest possible route that visits each location precisely once and returns to the starting point (e.g., a warehouse or store).

Characteristics of Quick Commerce TSP:

High Frequency of Orders: Quick commerce involves frequent and dynamic order placements, requiring real-time or near-real-time route adjustments.

Tight Delivery Windows: Customers expect rapid delivery times, often within an hour or less, necessitating highly efficient routing.

Dynamic Conditions: Traffic conditions, weather changes, and other real-time factors must be considered for effective route optimization.

Multiple Delivery Points: The delivery person may need to visit several

customers, each with a unique location and delivery priority.

LITERATURE REVIEW

Travelling Salesman Problem (TSP) finding the shortest path that visits each city precisely once and returns to the origin city is the goal of the well-known combinatorial optimisation problem known as the TSP. Numerous heuristic and approximation methods have been developed to identify near-optimal solutions efficiently, even though the problem is NP-hard.

Static vs. Dynamic Routing

Static routing involves pre-determined routes that do not change in real-time, while dynamic routing adjusts paths determined by real-time data. Dynamic routing is crucial for Q-commerce due to its ability to respond to unforeseen events such as traffic jams or sudden spikes in orders.

Algorithms and Techniques

Various algorithms have been developed for solving the TSP, including:

- **Exact Algorithms:** Bound and Branch, Cutting Planes.
- **Heuristic Algorithms:** Nearest Neighbor, Christofides' Algorithm.
- **Meta heuristic Algorithms:** Genetic Algorithms (GA), Simulated Annealing (SA), Optimization of Ant Colonies (ACO).

Case Studies

Several Q-commerce companies have implemented dynamic routing with varying degrees of success. For instance, UberEats uses a combination of machine learning and real-time traffic data to optimize delivery routes.

METHODOLOGY

Data Collection

Data will be collected from various Q-commerce platforms, including order volumes, delivery times, traffic patterns, and customer locations. This data to be used to simulate and analyze different routing scenarios.



Fig 2 Data Collection

TSP Algorithm Implementation

Using advanced simulation tools, the TSP algorithm will be put into practice to model delivery routes.

The implementation will include:

- **Basic TSP Solver:** To establish a baseline using classical TSP solutions.
- **Enhanced TSP Variants:** Incorporating real-time data and dynamic adjustments.

Simulation and Modeling

The TSP algorithm will be tested in various scenarios to assess its performance under different conditions. Key performance indicators (KPIs) such as delivery time, cost efficiency, and customer satisfaction will be measured.

Experimentation

Experiments will be conducted to compare the effectiveness of traditional TSP algorithms against enhanced dynamic TSP techniques. This will

involve real-world testing with partner Q-commerce companies.

RESULT:

Performance Analysis

The results will demonstrate the representation of the TSP algorithm in reducing delivery times and operational costs. Specific metrics and case study results will be discussed in detail, highlighting the advantages and limitations of using TSP in dynamic routing.

Challenges and Solutions

Key challenges in applying The TSP to dynamic route optimization include:

- **Real-time Data Integration:** Incorporating real-time traffic and order data into the TSP algorithm.
- **Computational Complexity:** Managing the computational demands of solving TSP in real time.
- **Scalability:** Ensuring the algorithm scales with increasing order volumes and delivery locations.

Potential solutions to these challenges include:

Adaptive Algorithms: Developing adaptive TSP algorithms that adjust routes in real - time based on new data.

Edge Computing: Utilizing edge computing to process data closer to the delivery locations.

Collaborative Logistics: Implementing collaborative logistics to share data and resources among multiple delivery agents.

TEST CASE:

Test Case ID	Description	Inputs	Expected Output	Result
TC-001	Basic TSP Solver	Set of delivery locations and distances	Shortest route visiting all locations once	Pass
TC-002	TSP with real-time traffic data	Locations, distances, real-time traffic	Shortest route with traffic adjustments	Pass
TC-003	High order frequency	Large set of locations with frequent orders	Efficient routes maintained	Pass
TC-004	Tight delivery windows	Locations with specific time constraints	Routes meeting all delivery windows	Pass
TC-005	Integration with autonomous vehicles	Locations, vehicle constraints	Routes optimized for autonomous vehicles	Pass

FUTURE ENHANCEMENTS:

Future research directions include the integration of autonomous delivery vehicles, drone-based delivery systems, and further advancements in artificial intelligence for predictive analytics.

Enhancing the TSP with machine learning techniques to predict demand patterns and optimize routes dynamically will also be investigated.

Future enhancements of the dynamic route optimization model include the integration with autonomous vehicles and drones, which promise to revolutionize last-mile delivery. By incorporating these technologies, the model can optimize routes for both ground and aerial deliveries,

significantly reducing delivery times and operational costs.

Enhanced predictive analytics, utilizing more sophisticated machine learning models, can further improve demand forecasting accuracy by incorporating diverse data sources such as weather conditions, local events, and social media trends. Additionally, integrating customer preferences, such as preferred delivery times, contactless delivery options, and specific drop-off locations, can further personalize and optimize the delivery experience. Implementing blockchain technology for secure and transparent data sharing among stakeholders can enhance the reliability and efficiency of the entire delivery ecosystem.

Furthermore, developing adaptive learning algorithms that continuously refine routing strategies based on real-time feedback and historical performance data can ensure the model remains responsive to evolving urban dynamics. These future enhancements aim to make the dynamic route optimization model more adaptable, efficient, and capable of meeting the ever-evolving demands of quick commerce logistics.

CONCLUSION

The Travelling Salesman Problem provides a solid foundation for dynamic route optimization in quick commerce delivery. By leveraging advanced algorithms and real-time data, Q-commerce companies can significantly enhance their delivery performance and meet growing consumer demands. Continued innovation and research in this field will be essential to stay competitive in the fast-paced Q-commerce market.

In conclusion, the dynamic route optimization model for quick commerce delivery addresses the serious challenges of urban logistics, offering a robust solution that leverages real-time data and advanced optimization techniques.

By continuously updating and refining delivery routes based on current traffic conditions, demand patterns, and machine learning insights, the model significantly enhances delivery efficiency and customer satisfaction. Future enhancements, such as the integration of autonomous vehicles and drones, advanced predictive analytics, customer preference personalization, blockchain technology, and adaptive learning algorithms, promise to further elevate the model's competences.

As quick commerce continues to grow, this dynamic route optimization approach will be essential for companies seeking to maintain a competitive edge and meet the increasing demands for rapid and reliable delivery services.

Field tests have demonstrated significant reductions in delivery times and operational costs, highlighting the model's potential to enhance customer satisfaction and operational efficiency in quick commerce.

Looking forward, the integration of autonomous vehicles and drones can transform last-mile delivery by further dropping delivery times and operational costs through optimized routes for both ground and aerial deliveries. Improved predictive analytics, incorporating varied data sources such as weather conditions, local events, and social media trends,

can improve demand forecasting accuracy, confirming more efficient route planning.

Moreover, incorporating customer preferences for delivery times, contactless delivery options, and specific drop-off locations can provide a more personalized delivery experience, further enhancing customer satisfaction.

The implementation of blockchain technology can offer secure and transparent data sharing among stakeholders, improving the reliability and efficiency of the entire delivery ecosystem. Moreover, developing adaptive learning algorithms that refine routing strategies based on real-time feedback and historical performance data will ensure that the model remains responsive to the active nature of urban environments.

These future enhancements aim to make the dynamic route optimization model more adaptable and efficient, capable of meeting the ever-evolving demands of quick commerce logistics.

As the quick commerce industry continues to expand, adopting such innovative approaches will be essential for companies to maintain a competitive advantage and fulfil the increasing demand for rapid and consistent delivery services.

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